

PUBLIC ADVISORY

CAAP warns of fraudulent email scams



(02) 8246 4988



caaphilippines



caap.gov.ph

Protect yourself from **fraudulent** emails pretending to be CAAP

How to spot a fake email:



Strange email address

Check the sender's email address. Look for any misspellings or suspicious domain names.

civilaviationofthephilippines@gmail.com = FAKE X
licensing@caap.gov.ph = LEGITIMATE ✓

Asking for money or personal info

CAAP will never ask for your money or personal sensitive information via email, beyond official transactions. If unsure, verify or reach us through our official Facebook page or via our official contact numbers.



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Sample of a fake email:

DELIVERY NOTIFICATION Inbox

Civil Aviation of t... May 24

to me ^

From Civil Aviation of the Philippines
civilaviationofthephilippines@gmail.com

To ja@6@6@6@gmail.com

Date May 24, 2024 at 07:15

Standard encryption (TLS)
[Learn more](#)

DELIVERY NOTIFICATION

DELIVERY NOTIFICATION

REFERENCE NUMBER/DELIVERY CODE:
ORNT/INT/2472/14.

DELIVERY FROM *CEBU*

P...

OUR JOB : TO GIVE SATISFACTORY SERVICES TO OUR VALUED COSTUMERS THROUGH SAFE, FAST AND SECURE WAY OF DELIVERING PARCELS TO THEIR DOOR STEPS

consignment was sent to you by *Mr B...*
Will... and it's here with us for delivery....

We sincerely apologize for any form of inconveniences this notification may have caused you.

PLEASE CONFIRM YOUR DETAILS

Name: **Jawab...**

Address: Blk 9 Lot... Subdivision.
Brgy. ...

NOTICE: Please be aware that before the parcel is granted access to leave *CEBU* to *...*, the client (receiver) is expected to pay for the following:-

Stamp duty: 10,000 PHP
Access fee: 12,000 PHP
Local charges: 8,000 PHP
***TOTAL SUM:-- 30,000 PHP**

IMPORTANT NOTICE:
Dear Ma/Sir, Please be inform that the designated account details will only be sent to the receiver upon his/her approval and agreement to the information above. Thanks for your cooperation.



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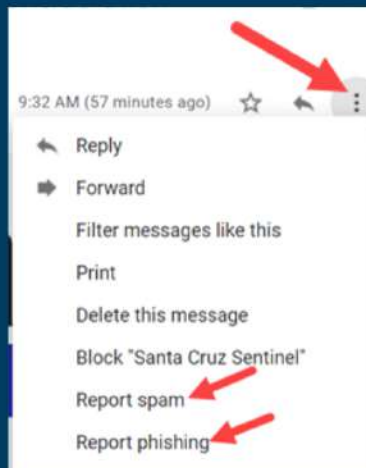
If you receive a suspicious email, stay vigilant:



Don't reply or click links

Phishing emails often contain links to fake websites or malware-infected attachments

Report it as phishing in Gmail by clicking the three dots in the top right corner.



Forward any suspicious emails to the Management Information Systems Division (MISD)

network.admin@caap.gov.ph



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