



**BID BULLETIN NO. 01**

11 September 2023

I. Attention is hereby invited to the Bidders of the Project: **Supply, Delivery, Installation and Commissioning of the Safety Oversight Management Systems for the Civil Aviation Authority of the Philippines including the Hardware and Software Components (Bid No. 23-028-08).**

II. Please be informed on the following clarifications/amendments on the Bidding Document:

Issues/Inquiries	Clarifications
<b>Request for Deadline Extension</b>	
<div>1. Can you extend the deadline for the tender submission for at least one month? This is such a lot of documents to compile and get authentication by the consulate in Germany that it is too short deadline. Also the delivery of paper documents from Germany to Manila takes extra time and is obviously needed. (EMPIC)</div> <div>2. However, due to the maintenance of your RFP electronic system, we could only access the RFP on August 29th. We kindly request an extension of the deadline by one week to compensate for the time we couldn't access the RFP. (SEABURY)</div>	Deadline for the Submission and Opening of Bids shall be on 10 October 2023
<b>Implementation and Budget Inquiries</b>	
<div>3. If we want to use regional resources for implementation, do we need to integrate them into a JV (because sub-contracting is not allowed), see page 12? (EMPIC)</div>	Subcontracting is explicitly prohibited in the bidding documents, should the project involve a third party, they should be included in the joint venture
<div>4. The implementation time for such a complex system with all necessary data migrations, specifications, configurations and training with only 1.5 years is too short. We would suggest 2.5 years implementation time (still quite sportive approach) (EMPIC)</div>	The existing implementation period is retained.
<div>5. The budget volume with 250 Million Philippine Pesos seems not to be sufficient. We do not have the detailed numbers for hardware and cloud services yet, but first calculations show that we have to reject the participation also to budget reasons. Can you either reduce the requirements or increase the budget? (EMPIC)</div>	The existing project cost is retained.
<div>6. The areas where you mention data migration from existing systems, we need to have more details, descriptions, sample data etc. An</div>	Additional details shall be provided during implementation.

estimation with just mentioning a name of a system is not sufficient. (EMPIC)	
7. We need all print output for estimation of the effort for the configuration of the print templates. (EMPIC)	All the templates (reports, letters, checklist, forms. etc.) shall be provided during the implementation.
8. We also like to strike out some of the requirements... Can we mark them as “not desired”? (EMPIC)	Bid Documents Section VII Technical Specification instructions specified that the “Bidders must state either “Comply” or “Not Comply” against each of the individual parameters of each specification ...”
<b>Technical Specification (Hardware)</b>	
9. Under Technical Specification Mini PC Page 95 – consider relaxing the Integrated LAN from Ethernet Controller i225-V to Intel I219-V Gigabit Network Connection LOM (A.G. Datacom Phils., Inc.)	The Terms of Reference provides the minimum requirement, the supplier can propose higher specifications in their bid proposal.
10. Under Technical Specification Laptop Page 95 – consider higher battery from 38Wh (A.G. Datacom Phils., Inc.)	The Terms of Reference provides the minimum requirement, the supplier can propose higher specifications in their bid proposal.
11. Under Technical Specification Laptop Page 95 – consider a higher power adapter from 65W (A.G. Datacom Phils., Inc.)	The Terms of Reference provides the minimum requirement, the supplier can propose higher specifications in their bid proposal.
<b>Cloud Hosting General Requirements:</b>	
12. Maximum allowable downtime per year 1.6 hours... Can we change this to “Maximum allowable downtime per year to 8 Hours” (Cosmotech) 13. Uptime Guarantee 99.982%... Can we change the Uptime Guarantee to “Support 99.9% SLA” (Cosmotech)	The Terms of Reference specified a requirement for a Tier 3 Data Center which has a standard maximum allowable downtime per year of 1.6 hours and Uptime Guarantee of 99.982%
14. EIA/TIA 528B Compliant... Can we remove this requirement? (Cosmotech)	The existing specification is retained to ensure an effective and efficient structured cabling standards
15. At least 512 NVMe 0.3DWPD, M.2 SSD... For M.2 SSD – Can we change it to NVMe SSD to support u.2 (Cosmotech)  (on each node) 960GB SATA 6Gbps 1 DWDP SFF SSD, S4510 3x3.84TB... Since S4510) EOS (End-of-Sale) already in the market, can we require it to support SATA above 6Gbps (Cosmotech)  SFF SSD, S4510 3x3.84TB SATA 6Gbps 3DWDP SFF SSD S4610... Can we revise to support 3.8TB SSD disk only. (Cosmotech)	The Terms of Reference provides the minimum requirement, the supplier can propose higher specifications in their bid proposal.
16. Dedicated Security (per site) (on each node) 20TB of Usable Storage (per site)	Revision on wordings on the Bid Document:

	<b>(on each node) 40TB of Usable Storage (per site)</b>
17. 200 Units 11 inch Android Tablet. May we request to consider Windows Based Tablet?	Revision/Addition on wordings on the Bid Document:  <b>200 Units Tablet – - OS platform such as but not limited to: IOS, Android, MS, etc is acceptable as long as the application/system can be accessed using the proposed tablet. Size: 11 inches or higher</b>
<b>Technical Specification (Software)</b>	
16. Once developed, the ownership of the database/system shall be retained by the CAAP with the help and technical assistance on the maintenance thereof by the supplier/contractor... Instead of ownership, we will give the license to use for the developed system. . (Cosmotech)	Revision on wordings on the Bid Document:  <b>Once developed, the ownership of the database shall be retained by the CAAP. The winning bidder shall provide a perpetual license certificate for the continuous use of the developed system.</b>
<b>Requesting clarification on the following:</b>	
17. Technical Library – The system should be capable of instant end-to end publishing of manuals, notices and forms. The CAAP personnel should be able to navigate large documents using visual chapter overviews and smart modules for cross-reference links, revision highlights, as well as a table of contents and alphabetical indexes... May we request to clarify the requirements? (Cosmotech)  The system should be capable of Automatic Compliance Monitoring (connect your Manual to EASA/FAA regulations and regulations of other countries that are available)... May we request to clarify the requirements? (Cosmotech)	Revision on wordings on the Bid Document:  <b>The system can upload/download manuals, notices and forms that can be used for cross-referencing.</b>  This paragraph shall be deleted from the Bid Document.
18. Flight Operations Department- The system should allow any modification of features for the progress and development of future requirements necessary for use of the end user... May we request this clause be revised; we need to specify all the requirements during the Conduct of Process Flow Assessment, otherwise this is open-ended requirements. (Cosmotech)	Revision on wordings on the Bid Document:  <b>The system should be capable of modification/customization that shall include updates in accordance with the ICAO requirements, system enhancements and new features, if needed.</b>
19. Examination Module – Such other specifications necessary as determined by the enduser that requires modification or alteration of the existing	Revision on wordings on the Bid Document:

system upon procurement. May we request this clause be revised; we need to specify all the requirements during the Conduct of Process Flow Assessment, otherwise this is open-ended requirements. (Cosmotech)	<b>The system should be capable of modification/customization that shall include updates in accordance with the ICAO requirements, system enhancements and new features, if needed.</b>
20. The system should be available online and offline. System access must be controlled according to the user levels in CAAP. May we request this clause be removed. (Cosmotech)	The existing clause is retained. One of the major requirement of CAAP is the availability to access the data on the system offline. The data will be uploaded or synchronized in the system upon availability of internet connection. The offline feature is mentioned in the TOR several times.
21. The system should have a separate page for access by the service provider responsible personnel, for on-line self-assessment check. May we request to clarify the requirements? Or may we request this clause be removed. (Cosmotech)	Page 40 of the Bid Documents specify that:  <b>The supplier should be able to develop the following portals:</b>  <b>Client Application Portal</b> - The supplier shall be able to develop a stakeholder portal to give clients ease in doing business with the Authority. The stakeholders should be able to manage appointments, receive notifications on their transactions, and track its progress which can aid in lessening the administrative burden of the Authority.

The revised schedule for the deadline of the Submission and Opening of Bids will be on 10 October 2023 at 9:30 AM at the CAAP Conference Room, 4th Floor CAAP Compound, Pasay City and Google Meet Video Conferencing.

This bid bulletin shall be an integral part of the Bidding Documents and the same shall be enclosed in the technical bid envelope/components and shall be marked accordingly.

Bids not complying with the above instructions shall be disqualified.

For the information and guidance of all concerned.

**CAPTAIN EDGARDO G. DIAZ**

*Chairperson*

Bids and Awards Committee - Alpha